# 2021

# SERVICES PRICE LIST





### **IT & Project Management Consulting**

Through the consulting service, even companies that do not have employees with certain IT knowledge can take advantage of external, competent and cost-effective support to design, modify and manage their information systems.

Havinga staff with different skills we can help you on each project and to find out exactly in which activities we can contribute continue reading the sections on this page!

Obviously our first consultation is always free, do not hesitate to contact us.

NB: Counselling does not include technical activity but only coordination and management activities.

<u>IT consulting or Project Management with Senior Expert</u> (in any sector or multiple sectors including systems, managerial, cyber security or digital innovation **dedicated to mission-critical technologies, emergencies or high-risk activities):** 

from €100.00 / Hour + VAT

<u>IT consulting or Project Management with Senior</u> Expert (in any sector or multiple sectors including systems, managerial, cyber security or digital innovation dedicated **to business as usual activities):** 

from €85.00 / Hour + VAT

IT consulting or Project Management with Senior Expert (a **project on a single activity "business as usual"** including systems, managerial, cyber security or digital innovation):

from €70.00 / Hour + VAT

The consulting activity can also be purchased at hourly packages with the following discounts:

9 → 80 hours 5% discount on the chosen advice 80 → 800 hours 10% discount on the chosen advice 800 → ∞ hours 15% discount on the chosen advice



### **CyberSecurity On Demand**

Security by Design for many is a motto for us is a religion.

No company should give up cybersecurity, which is why we provide a number of services aimed at reducing risk exposure:

- CSOCAAS Cyber Security Operation Center As A Service
- Remote EndPoint Security Management with Dedicated Support and EDR Features
- Penetration Testing, Vulnerability Assessment and Physical Security Assessment
- Digital Forensics
- Security Awareness Training

We provide services normally reserved for large companies to SMEs at competitive prices.

For CSOCAAS, Penetration Testing, Vulnerability Assessment, Physical Security Assessment & Digital Forensics services, prices are provided after a first free consultation.

Here are some prices for the EndPoint Security provided in collaboration with BitDefender:

typology	PRICE *	notes
AV BASE	€1.68	Machine license only
AV BUSINESS	€4.02	Machine license only
AV PRO	€5.64	Machine license only
AV ELITE	€6.84	Machine license only
SECURITY ADVICE BASE	€4.20	License + Advice
SECURITY REACT BASE	€5.35	License + Incident Response
SECURITY ADVICE BUSINESS	€6.54	License + Advice
SECURITY REACT BUSINESS	€7.69	License + Incident Response
SECURITY ADVICE PRO	€8.16	License + Advice
SECURITY REACT PRO	€9.31	License + Incident Response
SECURITY ADVICE ELITE	€9.36	License + Advice
SECURITY REACT ELITE	€10.51	License + Incident Response

BASE = License that includes only AV BitDefender Cloud Security Gravity Zone BUSINESS = BASE + Advanced Threat Security (ATS) + Endpoint Detection and Response (EDR)

PRO = BUSINESS + Patch Management

ELITE = PRO + Full Disk Encryption

\* Prices per machine (endpoint) per month + VAT from 1 to 99 machines. A progressive discount is applied for more endpoints.



### **Remote Support with Specialized Technicians**

Remote IT assistance is a service that allows our IT technicians to intervene on our customers' machines in a virtual way to obtain real-time assistance and without travel costs.

The problems that can be solved are many and can be related to a simple malfunction of the machine (PC, Server, Hypervisor, etc..), the verification and installation of updates, up to the configuration of various sofware or specific security activities such as malware removal.

To take advantage of the remote IT assistance service it is necessary to check if the problem can be solved through the use of remote assistance, for this you need to get in touch with us and make a first diagnosis and connection tests.

Basic remote assistance: from €50.00 / Hour + VAT
Systemic Remote Assistance: from €70.00 / Hour + VAT

Remote assistance activity can also be purchased at hourly packages with the following discounts:

9  $\rightarrow$  80 hours 5% discount on the chosen assistance 80  $\rightarrow$  800 hours 10% discount on the chosen assistance 800  $\rightarrow$   $\infty$  hours 15% discount on the chosen assistance

## **On-Site Hardware Support**

With the on-site hardware support service we will send a qualified technician on site, throughout Europe even within the next business day.

Here is a non-exhaustive list of the type of activities we can deliver on-site:

On-site repair on any IT hardware (client, server, or other) with the ability to provide spare parts where needed

Installation or handling Datacenters including Structured Cabling IMAC (Install, Move, Add, Change) or massive staging tasks

NB: We provide spot (one-time) hardware support only for enterprise equipment (servers or similar) and not for clients (desktops, laptops, or workstations).

For these services the prices are provided after a first free consultation because any travel costs that are variable should also be included.



### Cloud Services (IAAS, PAAS, and SAAS)

Building on some strategic partnerships with IBM, Aruba, Infomaniak, Contabo and Wasabi, we can provide several fully customizable cloud solutions.

In collaboration with Tecnostudi Ambiente Srl, a company with twenty years of experience in environmental services and cutting-edge technological services, we have created our MyTeams brand that deals with providing this type of services.

To get more information we advise you to check the dedicated website directly, but if you do not find what you need to contact us and we will be happy to help you with your every request and without obligation.

### **Creating Sites, Web Applications & Digital Graphics**

From the collaboration between Hackmind, Starase and Creating we have unearthed The Webler brand which is entirely dedicated to providing the following services:

Realizations websites in WAAS (Website As A Service) mode Fingerprint realization (Brand Board, Logo, Company Kit, etc.) Social Media Marketing & SEO

Ours are all-inclusive services where we take care of the realization, hosting, security and backup.

If you want to find out more and view the prices dedicated to this activity check the dedicated website!

# Didn't find what you were looking for?

### Contact us!

We are not the usual IT company, we have transversal skills and strategic partnerships through which we can certainly help you.

In addition, the first consultation is always FREE because we strongly believe in our skills and professionalism but above all we try to build lasting working relationships that bring value to us and you.

Together we can do it!



Hackmind is a young company on the Italian landscape, founded in the UK in 2016 and founded in Italy in 2020 by experts in the field of Cyber Security.

We deal with cybersecurity, infrastructure and support for SMEs, and we aim to raise awareness towards respect for privacy and the introduction on the market of Secure By Design software and solutions within everyone's Reach.

### **Contacts**

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